

# First Name Last Name

Street Address City, State Zipcode | Phone | Email

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**OBJECTIVE:** College student studying computer technology, with customer service experience, seeking a part-time job to gain experience in industry.

## SKILLS SUMMARY:

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- CompTIA Security+ SYO-301 Certified – June 2016
- CompTIA A+ 220-801 & 220-802 Certified – May 2016
- Microsoft Tech. Associate MTA-349 & MTA-365 Certified – May 2015
- Able to troubleshoot and repair common PC problems
- Adept in entry-level database application systems design & development
- Versed in Windows and Linux-based computer and network system configuration, installation, and maintenance
- Experienced in database application systems management & maintenance
- Trained administrator of computer and network services & security
- Basic website design and development experience using HTML, HTML5, CSS3, JavaScript, Adobe Flash and Dreamweaver
- Fundamental knowledge of computer programming—C++ , Python
- Basic experience in Android application development—SDK
- Skilled user of Microsoft Office—Access, Excel, Word, & PowerPoint

## EDUCATION:

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**Benjamin Franklin Institute of Technology**, Boston, MA

*Candidate for Associate of Science in Computer Technology*—May 2016

*Significant Coursework Includes:*

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|------------------------------------|---------------------------------|--|
| • Networking I & II                | • Windows System Administration | • Enterprise Database Management               |
| • Business Applications            | • Network Security              | • C++ Programming                              |
| • PC Maintenance and Repair I & II | • Web Design I & II             | • Website Management                           |
| • Intro to Game Programming & Java | • Linux System Administration   | • Survey of Contemporary Programming Languages |

## EXPERIENCE:

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**Plum Choice**—*Boston, MA*

*Help Desk Technician*, Jul 2015 – Present

- Multitask to provide simultaneous remote desktop service for multiple HP customers via phone and chat
- Resolve internet connection and printer issues
- Remove malware from computers
- Reinstall Windows XP, Vista, 7, and 8 operating systems

References Available Upon Request