

First Name Last Name

Street Address | City, State Zipcode | Phone | Email

PROFESSIONAL PROFILE:

- Computer Engineering Technology college student, with substantial experience analyzing and troubleshooting analog and digital circuits and processors, seeking an entry-level job in industry
- Hands-on experience bread boarding, soldering, testing, schematic capture, and simulation of analog and digital circuits
- Able to identify components on a printed wiring board through the use of manuals and schematics
- Trained in microprocessors—assembling components, language programs, and hardware interfacing
- Fundamental knowledge of computer programming—C++, Python
- Versed in Windows and Linux-based computer and network system configuration, installation, and maintenance—TCP/IP and OSI
- Bilingual in Spanish and English, spoken and written
- Demonstrated excellence within customer service

EDUCATION:

Benjamin Franklin Institute of Technology, Boston, MA

Candidate for Associate of Science in Computer Engineering Technology—May 2016

Significant Coursework Includes:

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|--|-------------------------------|------------------------------------|
| • Networking I & II | • Web Design I & II | • PC Maintenance and Repair I & II |
| • Enterprise Database Management | • Business Applications | • Network Security |
| • Survey of Contemporary Programming Languages | • Linux System Administration | • Windows System Administration |
| • Intro to Game Programming & Java | • Website Management | • C++ Programming |

EXPERIENCE:

Help Desk Technician, **Plum Choice**, Boston, MA

Jul 2015 – Present

- Multitask to provide simultaneous remote desktop service for multiple HP customers via phone and chat
- Resolve internet connection and printer issues
- Remove malware from computers
- Reinstall Windows XP, Vista, 7, and 8 operating systems

Sales Clerk, **Computer Systems Inc.**, Boston, MA

Summer 2014

- Diagnosed and resolved hardware, software, and other network and system problems
- Performed data backups and disaster recovery operations
- Replaced defective hardware components when necessary

INVOLVEMENT:

Franklin Honor Society—*Member*

Jan 2015 – present

BFIT Soccer Team—*Co-Captain*

Fall 2015

References Available Upon Request