

First Name Last Name

Street Address | City, State Zipcode | Phone | Email

PROFESSIONAL PROFILE:

- Automotive management student, experienced with diagnosing and repairing mechanical components, looking to grow within my field of study
- Automotive Service Excellence (ASE) Certification
- Universal EPA & OSHA 10 Certification
- Basic knowledge of management principles for accounting, human relations, finance, marketing, and sales
- Demonstrated mastery of electronic principles related to engine management and emissions systems
- Experienced in logical diagnostic repairs in accordance with manufacturer's procedures
- Versed in automotive industry environmental and safety laws and regulations
- Experienced public speaker
- Bilingual in Spanish and English, spoken and written
- Demonstrated excellence within customer service

EDUCATION:

Benjamin Franklin Institute Technology

Boston, MA

Automotive Management—Bachelor in Science (BS)

May 2016

Significant Coursework Includes:

- | | | |
|------------------------------------|-------------------------------------|-------------------------------|
| • Service Management | • HR Management | • Automotive Marketing |
| • Vehicle Appraisal | • Technical Communication | • Managing Organizations |
| • Enhanced Emissions & Drivability | • Management & Financial Accounting | • Advanced Engine Performance |

EXPERIENCE:

Woburn Foreign Motors

Woburn, MA

Automotive Technician

May 2013 - Present

- Performed major diagnostics, including: check engine code diagnosis and repair, suspension noise evaluation, and a small amount of electrical diagnosis
- Trained and mentored newly hired lube technicians
- Serviced vehicles for regular maintenance in an organized and efficient manner

Lube Technician

May 2012 - May 2013

- Performed factory recommended maintenance, including: oil changes, filter replacements, and fluid services
- Conducted brake inspections and replacements

INVOLVEMENT:

Society of Automotive Engineers (SAE)—Member

Oct 2015 – present

Fenway Baseball—Co-Captain & Pitcher

Spring 2013 & 2014

References Available Upon Request