Job Title: IT Support Specialist

Location: Cambridge, MA

Organization: The Amaral Group

The Amaral Group, LLC is a leading technology products and services provider based in Cambridge, MA. We provide technology products and services to businesses of any size in every region of the Northeast and South Carolina. Established in 1998 our founder and president is Joseph Amaral who has over 25 years experience working in IT services, consulting, and management. The Amaral Group's consultants have a minimum average 10 years of experience and hold industy leading certifications. Whether you want to explore our managed services offering or to suppliment your current IT project with our team of experienced, friendly, and skilled technicians: our mission is simple, we make IT work for you! (http://www.amaral.com/profile)

Job Responsibilities:
- Excellent critical thinking, reasoning, testing, troubleshooting and problem solving abilities
- Good written and verbal communication skills
- Highly motivated and reliable
- Interacts efficiently with clients, coworkers and business partners
- Professional business appropriate presentation
- Valid driver's license and a vehicle
- Authorization to work in the US

Job Requirement:
- 1+ years of helpdesk / technical support experience
- Knowledge of Microsoft OS and Server environment
- Network Savvy - TCP/IP, DHCP/DNS/HTTP, LAN, Firewalls, Routers, Switches, VPN
- Certifications are a major bonus – Microsoft or Cisco (MCTS, MCP, CCNA)
- Bachelor's degree minimum

Please submit a cover letter with details regarding your experience and a resume in .doc(x) format to resume@amaral.com.

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For further information please contact the offices of Career Services and Industry Partnerships:
Phyllis Molta   617-588-1347   pmolta@bfit.edu
Jack Harari   617-588-1379   jharari@bfit.edu